



CSU Benefits Resources for Employees Impacted by COVID-19

CSU employees and their family members impacted by COVID-19 may be eligible to receive one or more of the following benefits:

CSU policyholders who have auto, homeowner or a renter's policy with California Casualty and have experienced a loss of income may call California Casualty at (800) 800-9410. They will be able to work out payment options during this time. California Casualty is also offering a temporary adjustment to the usage and annual mileage driven for auto policies which will typically reduce the policy premium. Additional information is available on California Casualty's website <https://www.calcas.com/coronavirus>

MetLife Legal Services

CSU employees impacted by the COVID-19 virus

Vision Service Plan (VSP)

If you are a VSP member, you will now have access to supplemental medical care for the detection, treatment, and management of ocular and visual conditions, including conjunctivitis, eye trauma, or sudden changes in vision through May 31, 2020 (date is subject to change). Our current plans do not normally offer this option, however, VSP has now extended this benefit. Employees may see their VSP network doctor in-person or remotely. Employees can also use their routine VSP coverage for lost or broken glasses or replacement contact lenses to meet immediate eyewear needs by contacting their VSP network doctor. Access to optometrists during this pandemic allows employees to maintain health and visual acuity while easing the burden on primary care physicians and emergency rooms. For more information please visit - <https://www.vsp.com/eyewearwellness/in-the-community/coronavirusresponse> or call VSP Customer Service at (800) 400-4569.



Delta Dental

Delta Dental has affirmed their commitment to provide access to care, patient eligibility, benefits information, timely payment of claims, and assistance with obtaining dental records during this pandemic (plan limits still apply). Delta Dental will now accept claims for services delivered through tele-dentistry for those dentists who use this method for consultations. For additional information, please contact Delta Dental Customer Service for assistance at (800) 765-6003 or visit their website at:

<https://www.deltadentalins.com/about/pressroom/2020/a-message-to-delta-dental-enrollees-about-coronavirus.html>

The Standard

The Standard will continue coverage through June 30, 2020, for any employee no longer meeting the eligibility requirements due to decrease in work hours. For more information, please contact our dedicated CSU Representative at (800) 378-5745.

Nationwide Pet Insurance

Nationwide wants to help during this difficult time and is extending their emergency boarding for pets (up to \$500) if the employee is hospitalized for more than 48 hours. Flexible payment options are available for those employees affected financially. For more information please contact Nationwide at (877) 738-7474.

Fidelity Investments – CSU 403(b) Plan

With the market's recent downturn and fluctuations you may be concerned about the funds you have worked so hard to build. Fidelity's team of retirement planners is available for complimentary Virtual One-to-One meetings with CSU employees. These meetings are available at no cost to all CSU employees; no Fidelity account is needed.

Schedule a time online: [scheduling system](#) (a)-2.7