CALIFORNIA STATE UNIVERSITY, LONG BEACH
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CALIFORNIA STATE UNIVERSITY, LONG BEACH

VICE PROVOST FOR ACADEMIC AFFAIRS

Memorandum of Understanding
School of Social Work,
College of Health and Human Services
May 2021 (for 2018 review)

This Memorandum of Understanding outlines the consensus reached by the School of Social Work (SW), the College of Health and Human Services, and the Division of Academic Affairs, based on the program review (Self-study 2017; Accreditation site visit and report in 2018; and UPRC report May 2020). It describes the goals to be achieved, and the actions to be undertaken by all parties to this MOU to achieve these goals, during the next program review cycle. Progress toward goals is to be addressed in an annual report.

The School of Social Work offers a BA in Social Work, and a Master's in Social Work (MSW). There are also distance programs available for the MSW and an Advanced program for students with a BA in Social Work. Specialization areas in the MSW program include Child and Family Wellbeing, Adulthood and Aging, and Integrated Health. The last program review and Memorandum of Understanding occurred in 2013. The School has made progress on previously identified issues.

A number of strengths were identified in the program review reports, including:

- Transfer student graduation 2-year rate is very high, and the first-time freshman rate has improved.
- GE Assessment alignment and syllabus construction are well developed.
- Number of applicants for MSW is high, indicating the program is popular and strongly connected with student needs.
- Number and variety of graduate courses offered provides breadth and depth for the students.
- Many students seem to be involved with faculty/student collaborations on research and scholarly activities.
- School of Social Work faculty received over $6,500,000 in grants and contracts for 2016-2017 year.
- Dr. Rashida Crutchfield is a national leader in studying student housing and food insecurity. CSULB and Student Affairs developed programming for emergency intervention and wellness based on her research.

Areas of concern and opportunities for development included:

- Differentiate the programs' mission statements from the School of Social Work Mission Statement and include PLO's on the website.
- The Department can consider ways to increase capacity to accept more students for the

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MSW program.

- The Department strategic plan provided is strong and provides the plan from 2015-2018, however the version online did not include the updates prior to this program review (Spring 2020). It is an opportunity for the School to identify how they completed the final stages of their plan, and how they plan to incorporate Beach 2030 into Departmental strategic planning.
- Explicitly stating in annual assessment reports how student success metrics and assessment practices lead to improvement the program and student outcomes would assist in highlighting the success and opportunities of the programs.
- Tenure track and lecturer headcount has stayed steady in the last years. As the program grows and changes, there is an opportunity to consider faculty lines to best support student needs.

It is therefore agreed that the School will:

1. continue its ongoing program of assessment of institutional, programmatic, and student learning outcomes across the curriculum. The Program will provide an annual update (due June 1) on progress made towards the actions agreed to in this MOU to the CHHS dean, the Vice Provost for Academic Programs, and the Coordinator of Program Review and Assessment. The review cycle will follow the accreditation timeline.

2. More clearly state in the annual assessment reports how student success data and learning outcomes are used to improve programs yearly and over time. Submit assessment reports to the Director of Program Review & Assessment and Vice Provost for Academic Programs each year.

3. Update department website to include program's mission statements and PLOs.

4. Update and communicate the strategic plan for the School, specifying connection to Beach 2030.

5. work with the College to develop a strategic hiring plan hiring plan that meets the program's research, service, and teaching goals.